



CABINET FOR HEALTH SERVICES  
COMMONWEALTH OF KENTUCKY  
FRANKFORT, 40621-0001



DEPARTMENT FOR MEDICAID SERVICES  
"An Equal Opportunity Employer M/F/D"

September 25, 2003

Home Health Provider Letter # A-92

Dear Home Health Provider:

Effective September 29, 2003, Home Health providers will submit all prior authorization (PA) requests to National Health Services (NHS) in Louisville. Permedion will no longer be responsible for PA requests as NHS received the current utilization review contract with Kentucky's Department for Medicaid Services (DMS).

Permedion and NHS are working together to ensure a smooth transition. The process for obtaining prior authorizations has not changed. NHS will continue to follow current procedures established by DMS. For convenience, the toll-free telephone numbers will remain the same. To speak with a NHS representative regarding PA requests, the number is (800) 664-5725. The PA fax number is (800) 664-5749.

DMS appreciates the continuing cooperation from all of the Home Health providers. It is our intention to continue our close working relationship to resolve any problems that may arise during this transition. Should you have questions regarding this letter or home health policy, please contact Craig Cooper with the Division of Long Term Care and Disability Services at (502) 564-5560 or by email at [craig.cooper@mail.state.ky.us](mailto:craig.cooper@mail.state.ky.us).

Sincerely,

Mike Robinson  
Commissioner

MR/cc/tb

"...promoting and safeguarding the health and wellness of all Kentuckians."

